

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
ANTELOPE VALLEY – SA1

Quality Improvement Council Meeting

A G E N D A

Nov 3, 2015

2:00 – 3:30 p.m.

2323-A Palmdale Blvd. Conference Room
Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair

Barbara Paradise, LMFT, Co-Chair

I.	Introductions and review of Minutes	QIC Members
	Quality Improvement	
II.	Clinical Quality Improvement ➤ OMD Report	B. Paradise
III.	EQRO Draft Report ➤ QIC Meeting Agendas ➤ SA QI Access to STATS Reports	B. Paradise
IV.	Patient's Rights Office	B. Paradise
V.	Cultural Competency Updates	S. Chang-Ptasinski
VI.	Policy Updates- Office of Compliance	B. Paradise
VII.	Presentations: ➤ MHSIP training ➤ Spirituality Parameters	V. Joshi L. Ximenez
IX.	Quality Assurance	
X.	Recent/Upcoming Audits & Reviews	B. Paradise
XI.	MediCal Certification Section	B. Paradise
XII.	Training and Operations	B. Paradise
XIII.	Policy and Technical Development	B. Paradise
XIII.	Announcements	B. Paradise

Next Meeting.

Jan 5, 2015

2:00 – 4:00 p.m.

2323-A Palmdale Blvd. Conference Room
Palmdale, CA 93550

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	November 3, 2015	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Debra Berzon-Leitelt, Lauren Cheung, Lauren Schoenemann, Jolene Eccles, Christina Judson, Velia Lopez, Nate Lloyd, Nicolle Lovely, Chris Luce, Erica Melbourne, Barbara Paradise, Erin Steponovich, Allen Pouravanes, Moses Adegbola, Thang Nguyen, Luis Ramirez			
Agenda Item & Presenter	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.		N/A	Barbara Paradise, Debra Berzon-Leitelt
Review of Minutes	The September minutes were reviewed.		Minutes from the Sept 2015 meeting were reviewed by the present membership. Christine Judson moved for adoption of the notes and Levana Adato seconded the motion. Minutes were approved.	Barbara Paradise, Debra Berzon-Leitelt

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement Cultural Competency	California Reducing Disparities will be issuing solicitations for proposals for promising practices for community projects.	Members reviewed the information.	Barbara Paradise, Debi Berzon-Leitelt
Patient's Rights Office	Change of Provider reports- Barbara reported that Patient's Right staff members Jamie and Theo are working on making sure that providers are on the list. They asked providers to look on the Sharepoint site and verify that they are there. If their agency is not listed, they suggested emailing Jamie Walker.	Members acknowledged the information.	Barbara Paradise, Debi Berzon-Leitelt
Policy Updates- Office of Compliance	Barbara shared the policy updates.	Members reviewed policies	Barbara Paradise, Debi Berzon-Leitelt
EQRO Draft Report	Barbara reviewed the information the EQRO draft report. 4 out of 5 areas were met. The PIPs did well. Barbara reviewed that the two recommendations included standardized QI agendas and more STATs reports in QI website. Barbara shared where agencies can find the STATS report. Barbara also shared that the Urgent appointment line will be utilizing the slots previously provided to roll out on October 1.	Members considered information presented. Members acknowledged that they have received referrals from the urgent line but members reported that providers had not received any notification that the appointment was made and consumers arrived for appointments without the provider being aware of the appointment.	Barbara Paradise, Debi Berzon-Leitelt
Presentations- MHSIP training Spirituality Parameters	Moses Adegbola from DMH QI presented on how providers will complete the Fall 2015 MHSIP surveys. Debi reported deadline to have them into her by 11/30. Leticia Ximenez presented on the Parameters for Spiritual Support.	Members asked questions and clarified procedures of how to administer the survey materials. Members participated and asked questions regarding parameters and took pretest surveys.	Moses Adegbola Leticia Ximenez
Agenda Item &	Discussion & Findings	Decisions, Recommendations,	Person

Presenter		Actions, & Scheduled Tasks	Responsible & Due Date
Office of the Medical Director (OMD)-	<p>Barbara shared that the OMD is working on logistics of implementation to integrate the Columbia Suicide Severity Index and IBHIS.</p> <p>Barbara shared that the OMD continues to develop practice parameters regarding: Insufficient engagement related to suicidal ideation and co-occurring intellectual disorders.</p> <p>Barbara shared that the OMD is reviewing the policy for the request for service and the walk-in services policy.</p>	<p>Members discussed their implementation of the Columbia Suicide Severity Index.</p> <p>Members expressed interest in parameters, especially those on co-occurring intellectual disorders.</p>	Barbara Paradise, Debra Berzon-Leitelt
Quality Assurance Recent/Upcoming Audits & Reviews	Barbara inquired about recent reviews.	Members reported no recent audits.	Barbara Paradise, Debi Berzon-Leitelt
MediCal Certification Section	No updates	No updates	Barbara Paradise, Debi Berzon-Leitelt
Training and Operations	Training dates handout provided	Handouts received by members	Barbara Paradise, Debi Berzon-Leitelt
Policy and Technical Development State Documentation Training ICD 10 updates	<p>Barbara reviewed the information related to the outcome of the State Documentation training. Informed members regarding differences in policy and that LA County is exploring those differences and that for the time being, it is business as usual until we are informed by the county.</p> <p>Barbara presented on information presented at QA meeting about ICD 10 and clarified questions presented by members.</p>	<p>Membership expressed concern over changes but acknowledged business as usual.</p> <p>Members asked questions to clarify information.</p>	Barbara Paradise, Debi Berzon-Leitelt
Next Meeting	Jan 5, 2015 2PM Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	Debi provided members with the 2016 SA 1 QIC calendar.	N/A

Respectfully Submitted, Barbara Paradise, LMFT